



**BRONZE**



**SILVER**



**GOLD**



**PLATINUM**

<b>SECURITY APPLIANCE PLANS:</b>	<b>BRONZE</b>	<b>SILVER</b>	<b>GOLD</b>	<b>PLATINUM</b>
<b>24/7/365 Support</b>				
Service Availability Monitoring	✓	✓	✓	✓
Phone and Remote Support	✓	✓	✓	✓
Emergency After-Hours Support	✗	✗	✓	✓
Unlimited On-Site Support	✗	✗	✗	✓
<b>Maintenance</b>				
Firmware Updates	✓	✓	✓	✓
VPN Deployment and Configuration	✗	✗	✓	✓
IP Address Changes	✗	✗	✓	✓
Website Filtering Management	✗	✗	✓	✓
<b>Reporting</b>				
Graphical Reports	✗	✓	✓	✓
Websites Visited	✗	✓	✓	✓
Top Attacks	✗	✓	✓	✓
Bandwidth Utilization	✗	✓	✓	✓
Custom Reports	✗	✗	✓	✓
Review of Custom Reports	✗	✗	✗	✓
<b>Monthly Fee:</b>	Call for pricing / device	Call for pricing / device	Call for pricing / device	Call for pricing / device